ALARMDEALER.COM DEALER GUIDE

CONTENTS

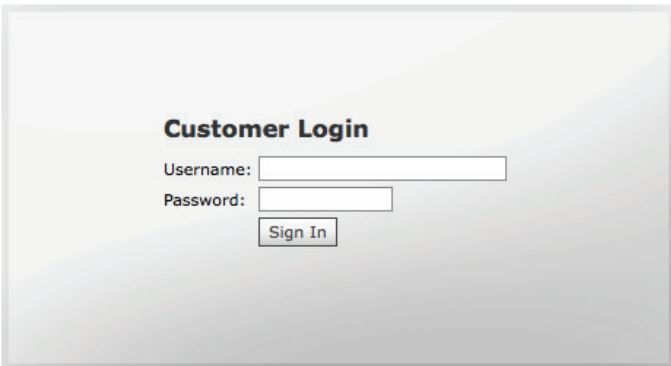# GETTING STARTED

Welcome to the AlarmDealer.com Dealer User Guide. This guide will take you through the process of logging in and changing your password, customizing with your company logo, as well as adding your customers and registering their devices.

LOGIN

Use your AlarmDealer.com URL provide by your Alula Account Executive. Login with your new Username and Password provided to you in your Welcome Email. After your first login, you may change your Username and/or Password.

Customer Login

Username: [   ]
Password: [   ]
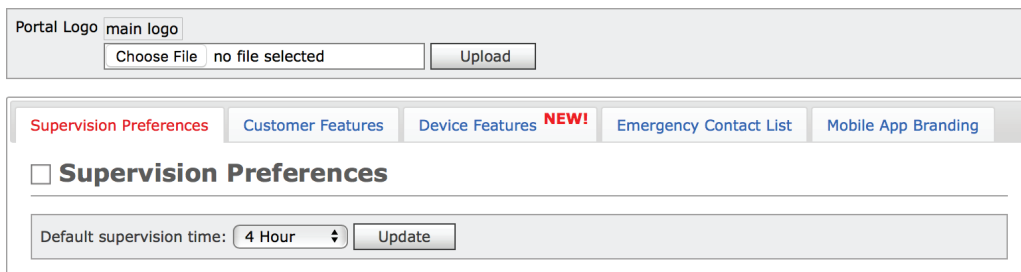[Sign In]

YOUR COMPANY LOGO

You can customize AlarmDealer.com and the Alula App with your company logo.

LOGO SIZING

Before getting started, create two versions of your company logo. One for the AlarmDealer.com Portal sized 320x480. The second logo for the Alula app sized 380x120.

LOGO UPLOAD FOR PORTAL

Click on "Dealer Menu" tab. Choose "Portal Profile" on pull-down screen. This is where you begin the logo customization process. Go to "Portal Logo" and select your "Main Logo" image file by selecting "Choose File" and then click "Upload.

Portal Logo main logo
[Choose File] no file selected   [Upload]

| Supervision Preferences | Customer Features | Device Features NEW! | Emergency Contact List | Mobile App Branding |

☐ **Supervision Preferences**

Default supervision time: [4 Hour ▲▼] [Update]

You can now view and share your dealer branded portal with your customers by sharing your unique URL address supplied by Alula.

LOGO UPLOAD FOR Alula APP

Now, let's customize your **Alula** app logo on the same "Portal Profile" screen. Click on the "Mobile App Branding" tab in lower, right corner of screen.

Click on the "Click Here to Sign Up" link. You will be directed to the "Mobile App Branding" page. You can enter credit card information, then you will be prompted to fill out company information, then upload two company logos (Logo 320x480) (Keypad Logo 380x120).

| Supervision Preferences | Customer Features | Device Features NEW! | Emergency Contact List | Mobile App Branding |

☐ **Mobile App Branding**

ipDatatel is proud to announce that we are offering **Mobile App Private Labeling**.

Click here to sign up

Dealer Menu   Session History   Logout

☐ **Mobile App Branding**

[Save] [Cancel]

Name on Card	
Credit Card Type	AMEX ⬍
Credit Card Number	
Expiration Month	Month ⬍
Expiration Year	Year ⬍

| Supervision Preferences | Customer Features | Device Features NEW! | Emergency Contact List | Mobile App Branding |

☐ **Mobile App Branding**

Uploading a new image will replace the old one.

[Save]   [Activate]

Status	**Inactive**
Long Company Name	
Short Company Name	
Contact Name	
Central Station Phone	
Contact Email	
Support URL	
Logo ⓘ	[Choose File] no file selected
Enable Logo Branding	No ⬍
Splash Screen Background Color	#ffffff
Keypad Logo ⓘ	[Choose File] no file selected
Enable Keypad Branding	No ⬍

Just click "Save" to preview your two uploaded images. Finally, if satisfied with your images, then click the "Activate" button and your dealer branded app is now live.

ADDING CUSTOMERS & REGISTERING DEVICES

You are now ready to begin adding customers and registering devices. Just click "Dealer Menu", and choose "User Accounts" on the pull-down screen. The next screen you will see is the "Dealer Accounts: List." This is where you will create and manage your customers. Click the "Create Account Wizard" button to begin registering devices for your customer. This begins a 4-Step process.

STEP 1 - CREATE ACCOUNT

Enter your customer's information such as Username, Password and vital information.

STEP 2 - REGISTER HARDWARE

Enter the device Friendly Name. Common Friendly Names you might use would be: "Smith Home," "Jones Office," or "Williams Vacation Cottage." Register the new Alula device by entering the MAC ID and CRC number found on both the device and the product box.

STEP 3 – NOTIFICATION SETTING

Set your customer's preferences for receiving notifications, such as push notifications, email notifications, or automated phone call.

| Dealer Menu | Session History | Logout |

| 1. Create Account | 2. Register Hardware | 3. Notification Setting | 4. Central Station Setup |

Hardware ID - Iamhillarious (00:23:fb:42:3b:13)

Notification Type	ALARMS	OPEN/CLOSE	SUPERVISORY	TROUBLES	BYPASSES/DISABLES	TEST/MISC
All	☐	☐	☐	☐	☐	☐
E-mail	☐	☐	☐	☐	☐	☐
Phone	☐	☐	☐	☐	☐	☐
Push Notification	☐	☐	☐	☐	☐	☐

Next

STEP 4 – CENTRAL STATION SET UP

This screen allows you to set up your Central Station and billing information. Enter the Central Station phone number/IP to IP connection, Caller ID Number, Central Station account number and panel preferences. Lastly, select your billing features.

| Dealer Menu | Session History | Logout |

| 1. Create Account | 2. Register Hardware | 3. Notification Setting | 4. Central Station Setup |

Dealer Guide - (00:23:fb:42:3b:13)

Receiver Group	Please select receiver group
Caller ID Phone #	Caller ID Phone #
Central Station Acct. #	Central Station Acct. #
Central Station Aux. #	Central Station Aux. #
Override Panel Account #	☐
Block Open/Close Sending to CS?	☑
Relay SIA-FSK As Contact ID?	☑
Alarm Transmission	☐
Alarm Notifications	☐
Interactive Services	☐

Finish

MANAGING DEVICES

Click "Dealer Menu" tab and choose "Dealer Device Lists" on pull-down screen.

Dealer Menu   Session History   Logout

☐ **Dealer Device List : Index**

* ▼			Search				**1** 2 3 >

	MAC	Version	Subscriber ID	Activation Date	User Name	Device Status	Online Status ⇕	Restart	Upgrade
	00-23-FB-40-2C-EB	0009		2013-12-03 14:57:06	ipdemoHA	Active	Online	Restart	Upgrade
	00-23-FB-00-99-B7	0028		2015-01-15 09:52:05	ipdemo	Active	Online	Restart	Upgrade
	00-23-FB-04-03-1A	0004		2015-08-17 14:34:35	ipdemoHA	Active	Online	Restart	Upgrade
	00-23-FB-03-0B-9A	0028		2015-01-15 09:49:46	ipdemo	Active	Online	Restart	Upgrade
✗	00-23-FB-00-22-9E					Not In Use	Offline		
✗	00-23-FB-00-9E-B2					Not In Use	Offline		
	00-23-FB-00-9B-F3			2012-12-08 11:02:06	rep2demo	Active	Offline	Restart	Upgrade

SEARCH DEVICES
Use Search Bar to search by MAC ID, Subscriber ID, or Activation Date.

CHECK DEVICE STATUS
Sort all active devices by clicking Device Status.

CHECK ONLINE STATUS
Sort all online devices by clicking Online Status.

CHECK FIRMWARE VERSION
Check firmware version in second column.

UPGRADE FIRMWARE
Click on "Upgrade" button to push latest firmware to any device.

REMOTELY POWER CYCLE DEVICES
Click "Restart" to remotely power cycle each device.

REMOVE DEVICES

Remove inactive devices by clicking the red "X" in left column.

In order to remove active devices, first deactivate the device within any "Account Contact" screen.

☐ **Customer Premise Equipment**

Add Hardware

Friendly Name		Status	Serial Number	HW MAC	Delete	Suspend
Vacation		OFFLINE	000035251000216186	00-23-FB-00-D8-BA	Remove Device	Suspend
Gateway 3.0		ONLINE	000035251004003026	00-23-FB-04-03-1A	Remove Device	Suspend
Home		ONLINE	000035251064044235	00-23-FB-40-2C-EB	Remove Device	Suspend