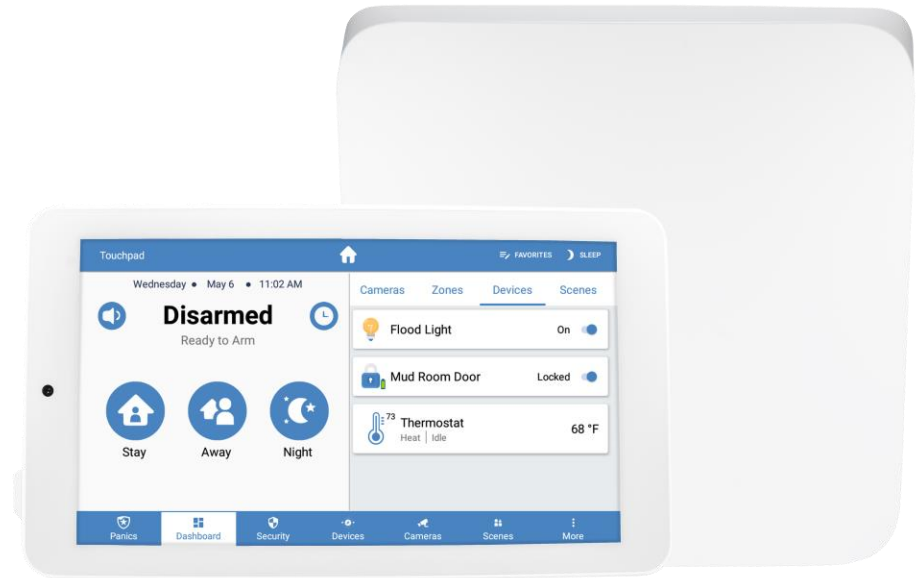# Connect-FLX Touchpad Education

Learning Module:
Alula's flagship security and automation hub
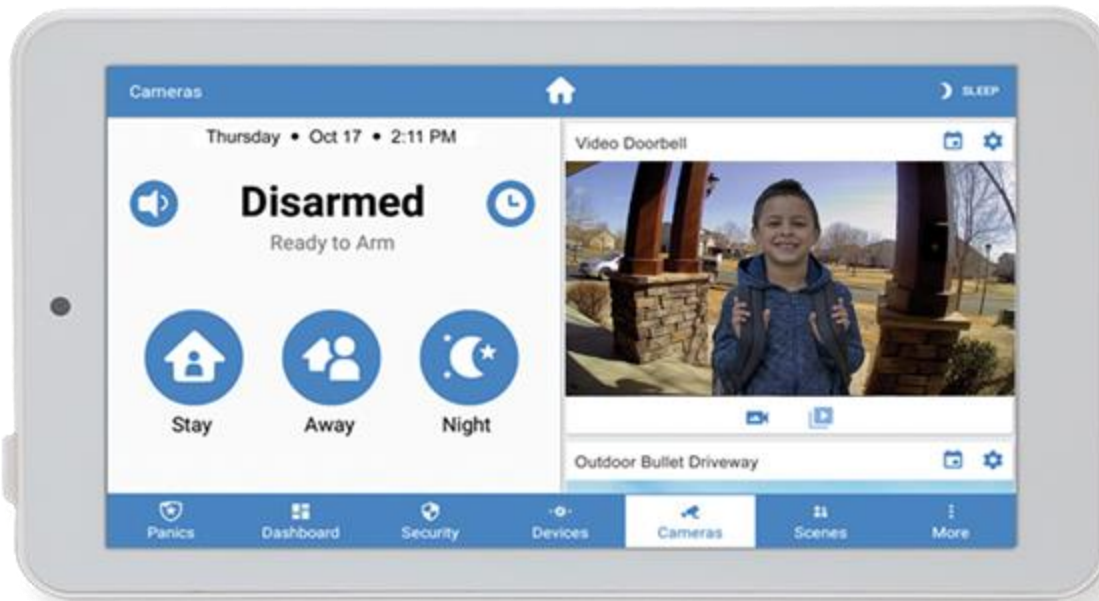
Table of Contents

Slimline Touchpad

7-inch, full color, system control

Give customers modern control of their smart security system with the Slimline Touchpad PRO home security touchscreen. With its 7" full-color touchscreen and the ability for wall mounting or tabletop display the Slimline Touchpad offers complete control of a smart security system from anywhere in the premises.
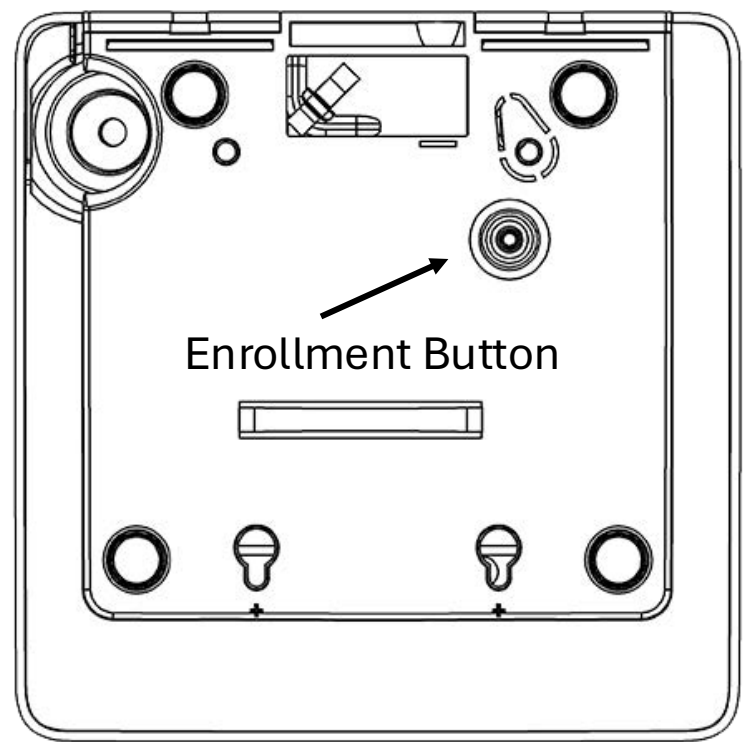
Arm and disarm the system, view cameras, control smart devices and initiate scenes all from the Slimline Touchpad PRO. Plus it looks the same as the Alula Smart Security app making it easy for customers to learn and use.

Connect-FLX upgrades the Touchpad further by offering installation tools and services to the 7 inch display. Enroll zone, change panel settings, manage users and more!
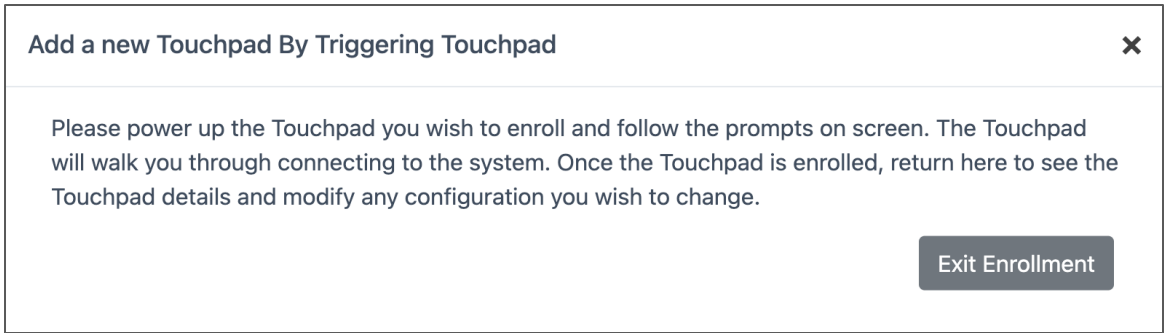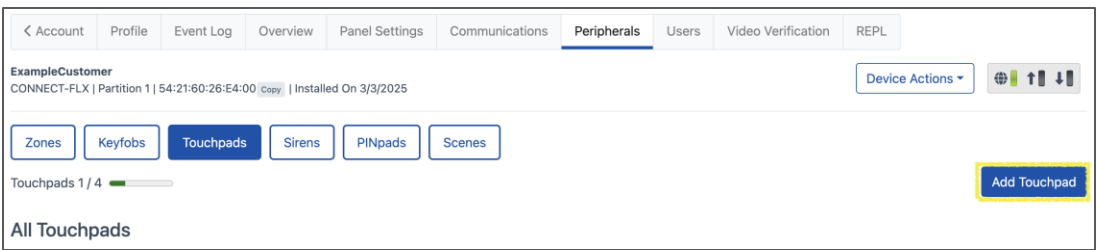
Supported by RE667X-PRO or later running firmware version 0.4.14.0 or later.
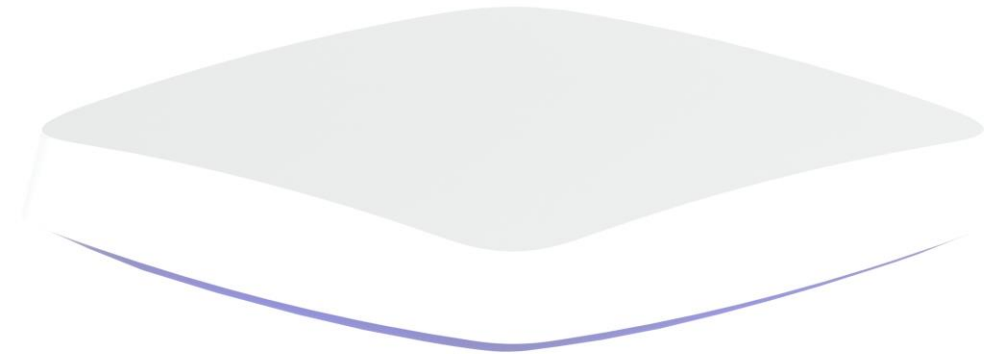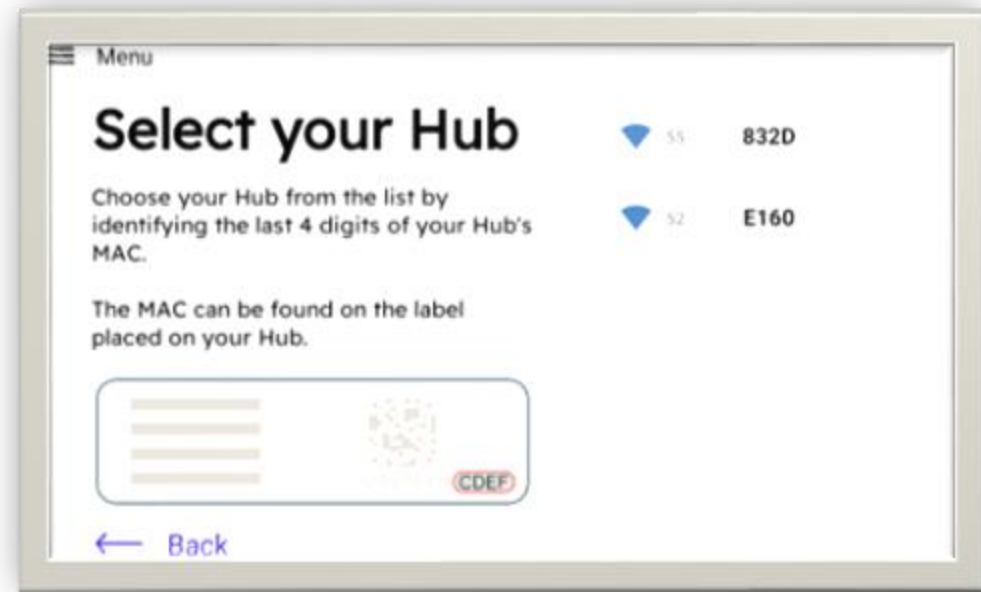
Touchpad Enrollment
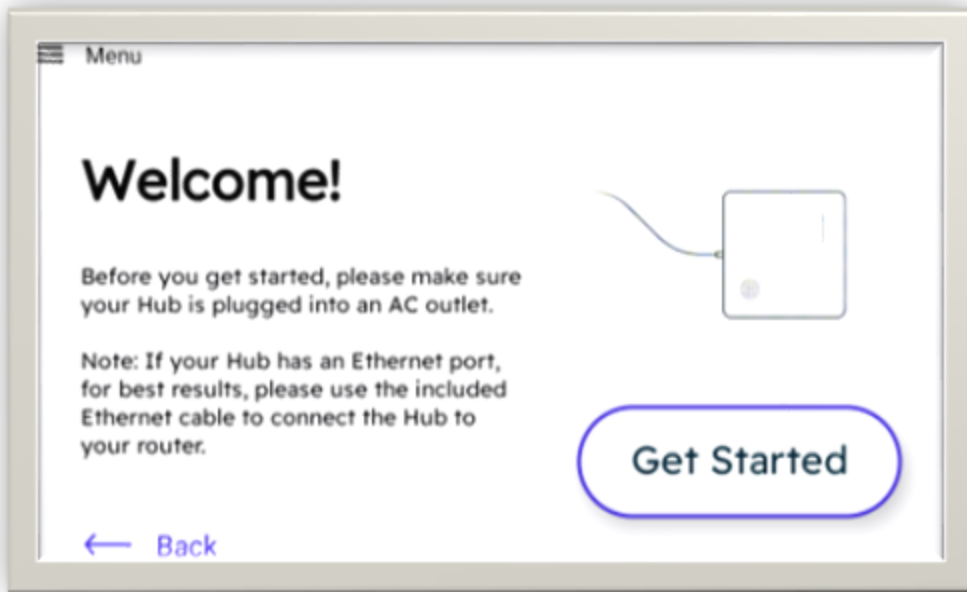
Manual

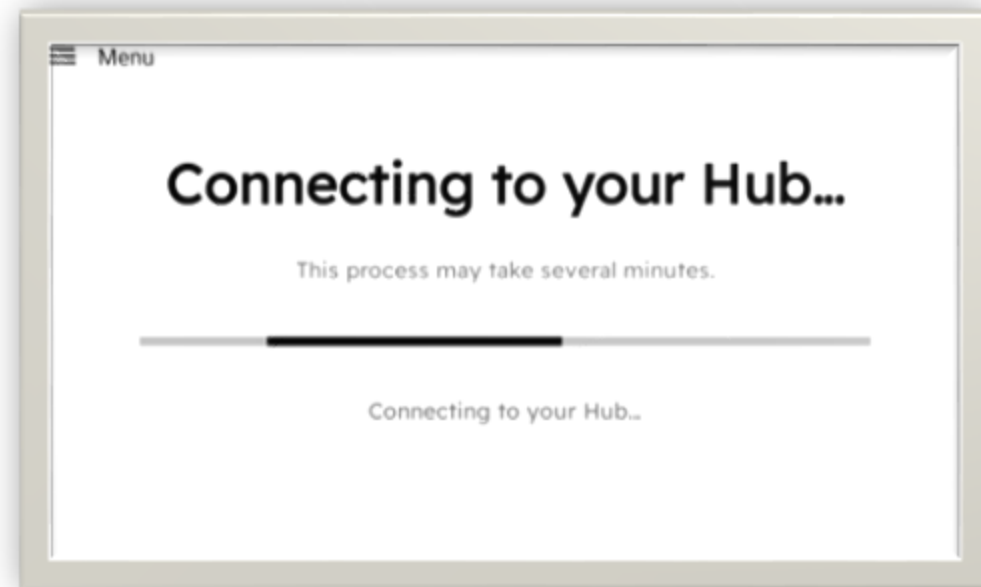Enrollment Button

AlulaConnect web portal
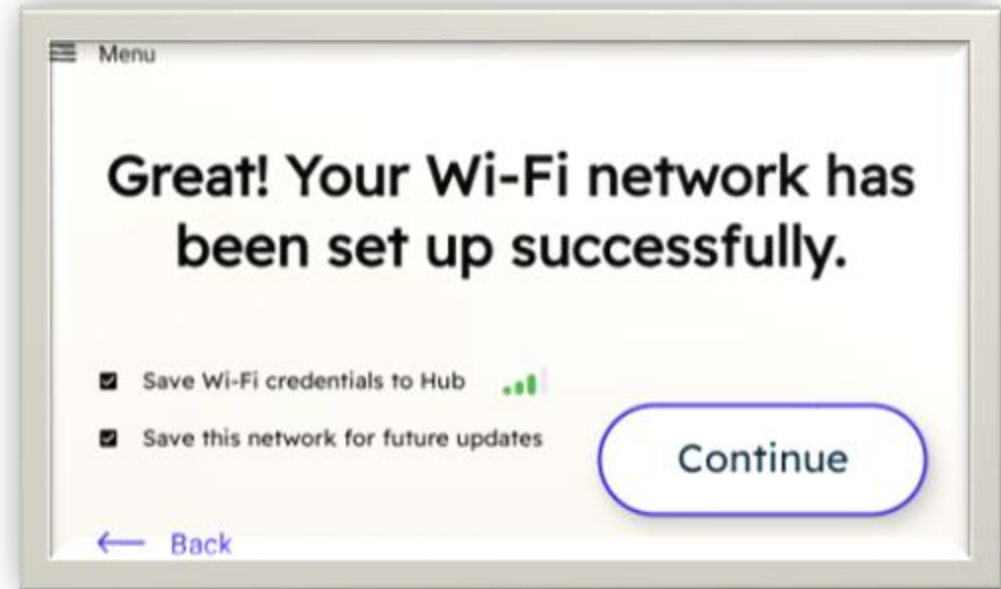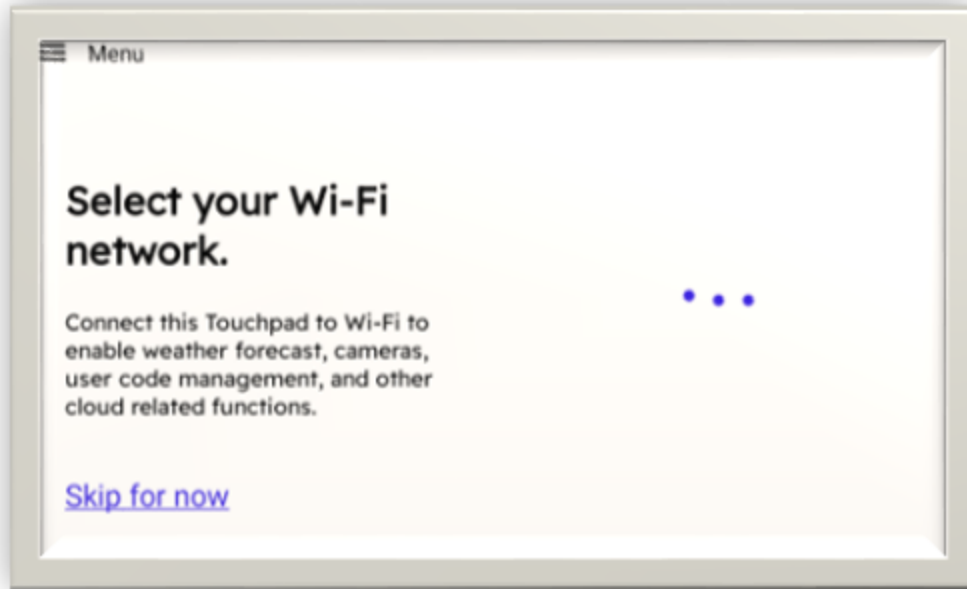
Touchpad Enrollment

- Manual enrollment requires holding down the enroll button for 3 seconds.

- The panel will flash a white LED while in enrollment mode

- The touchpad will not enroll unless it has been placed into enrollment mode via the web portal or manually

Power up the Touchpad and follow the screen prompts.
Enroll the Touchpad by selecting the network with the last four of the MAC address of the panel. Enter the CRC. Be sure the FLX panel is also in enroll mode.
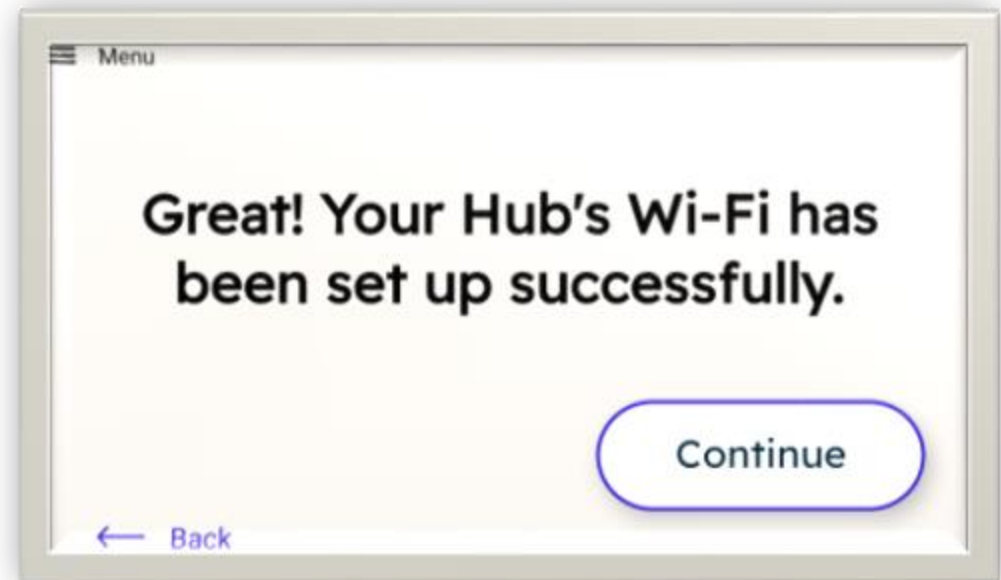
Add the Touchpad to the local network
The Touchpad will scan for available 2.4Ghz networks
Save WiFi Credentials to the Hub to bring Connect-FLX online over the same WiFi network
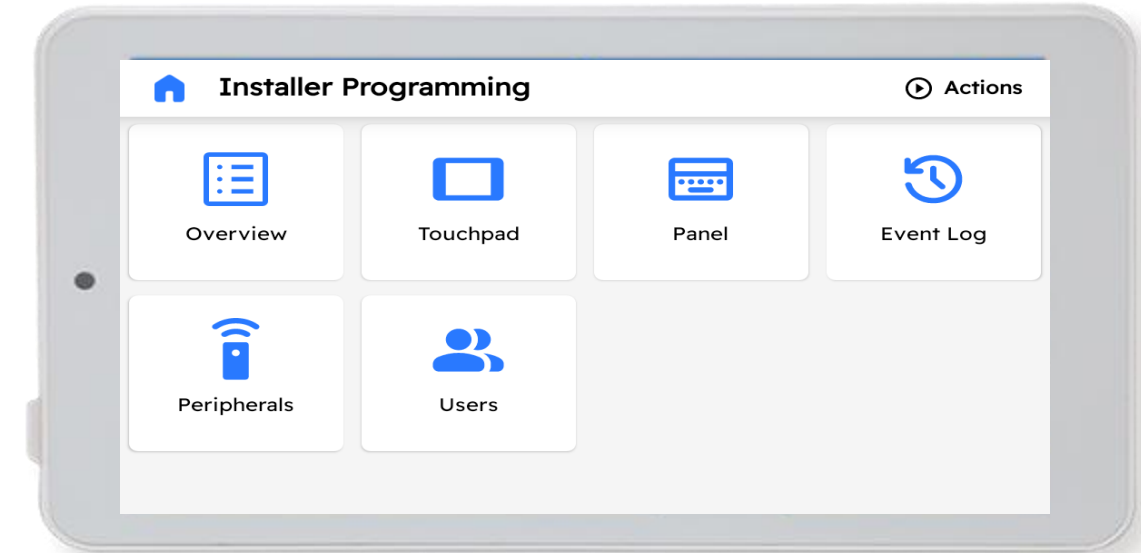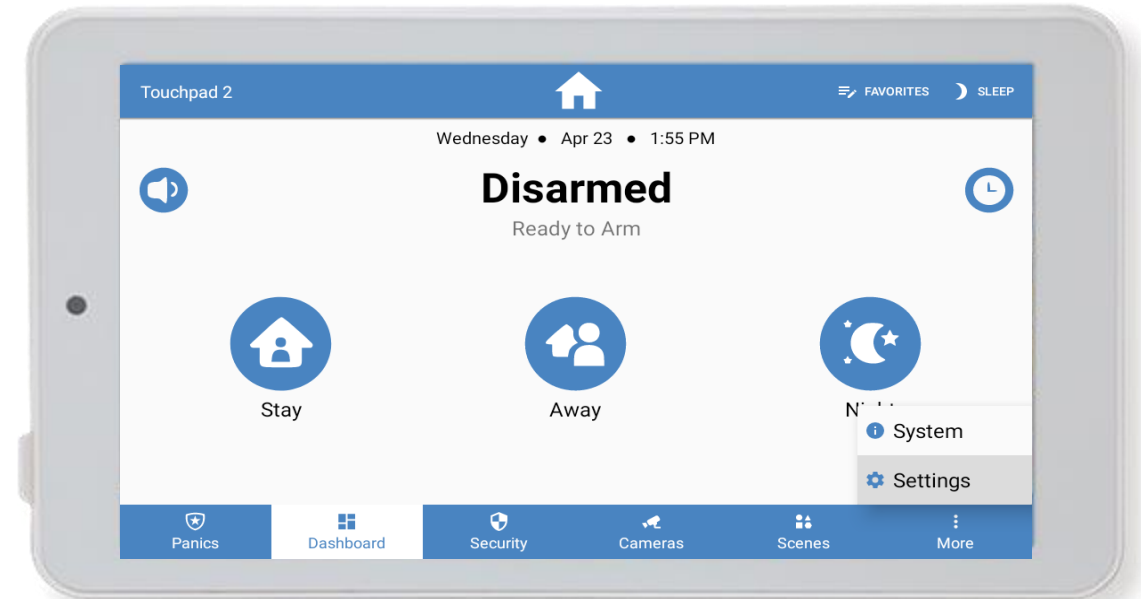Save this network for future updates ensure the Touchpad can update software faster (larger updates may not be available over cell)

Installer Mode

Enter programming from Menu > Settings > Enter Installer Code (0000 Default)

Main menus match AlulaConnect and include Master User accessible menus of the Touchpad
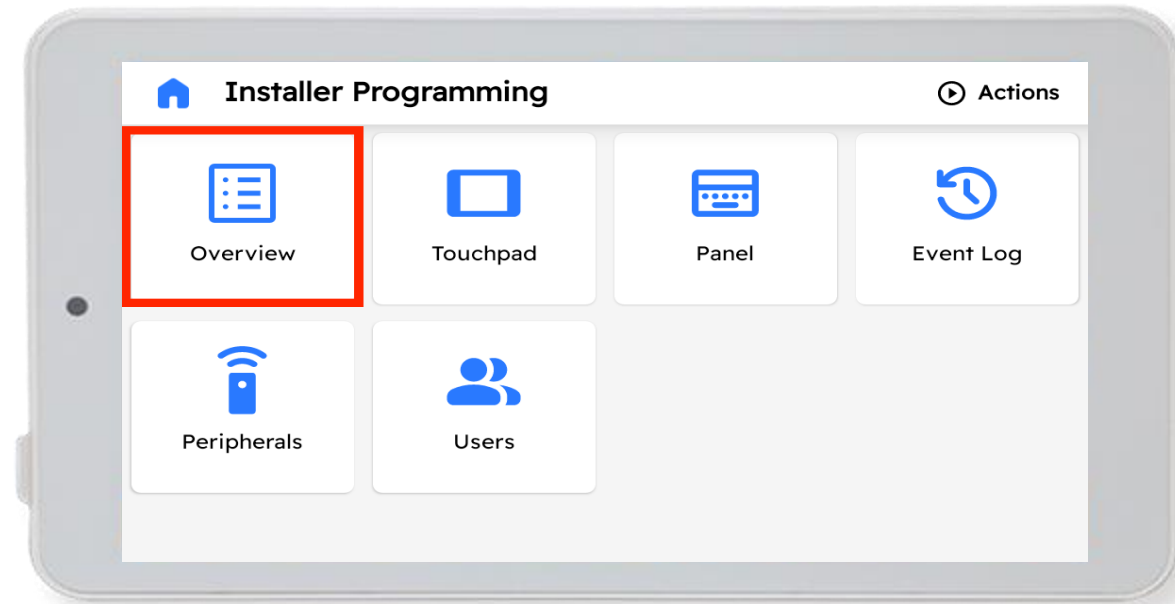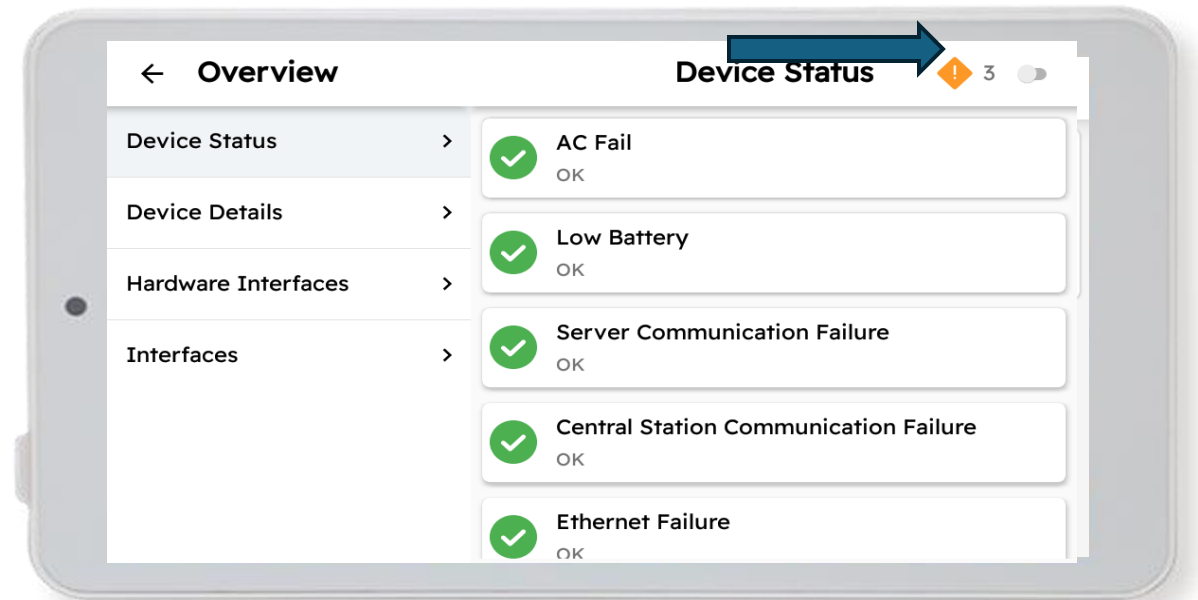
Installer Mode - Overview

Overview offers a comprehensive look into the panel status and configuration in the following categories.

- Device Status – displays state of panel and all possible trouble conditions

- Device Details – panel specifications such as panel MAC and cellular details

- Hardware Interfaces – displays internal hardware such as Z-Wave

- Interfaces – operational and trouble status of communication interfaces

Installer Mode - Overview

Trouble conditions are isolated under device status. Toggle the counter in the upper right to filter Troubles Only.
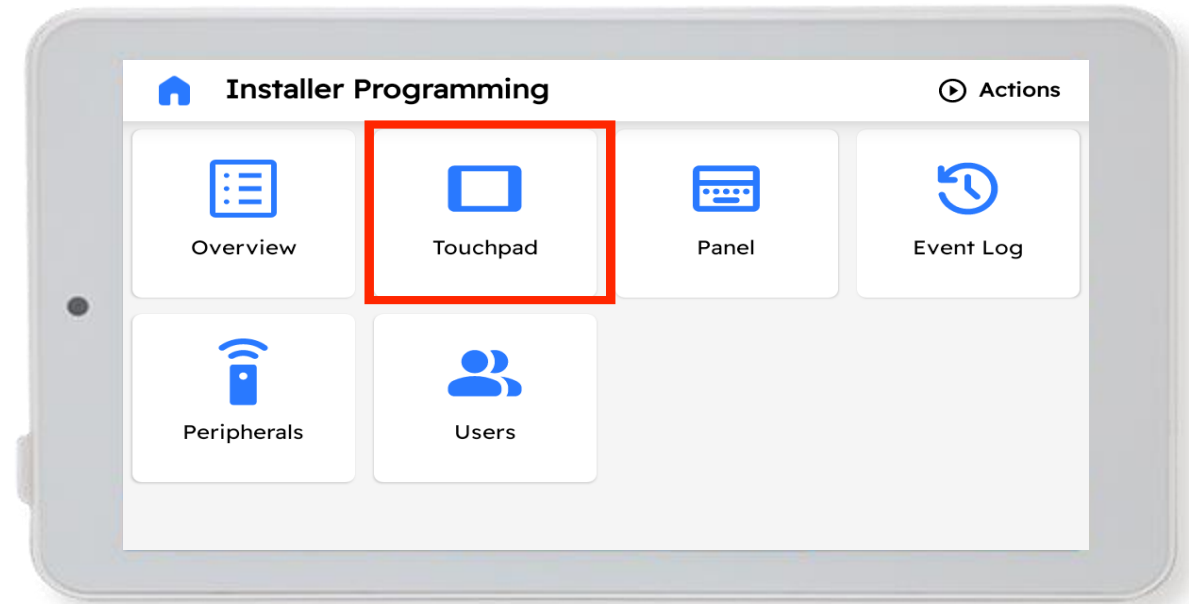
Installer Mode - Touchpad

Touchpad Menu contains all settings related to the Touchpad operation. Each Touchpad installed may have varied settings.
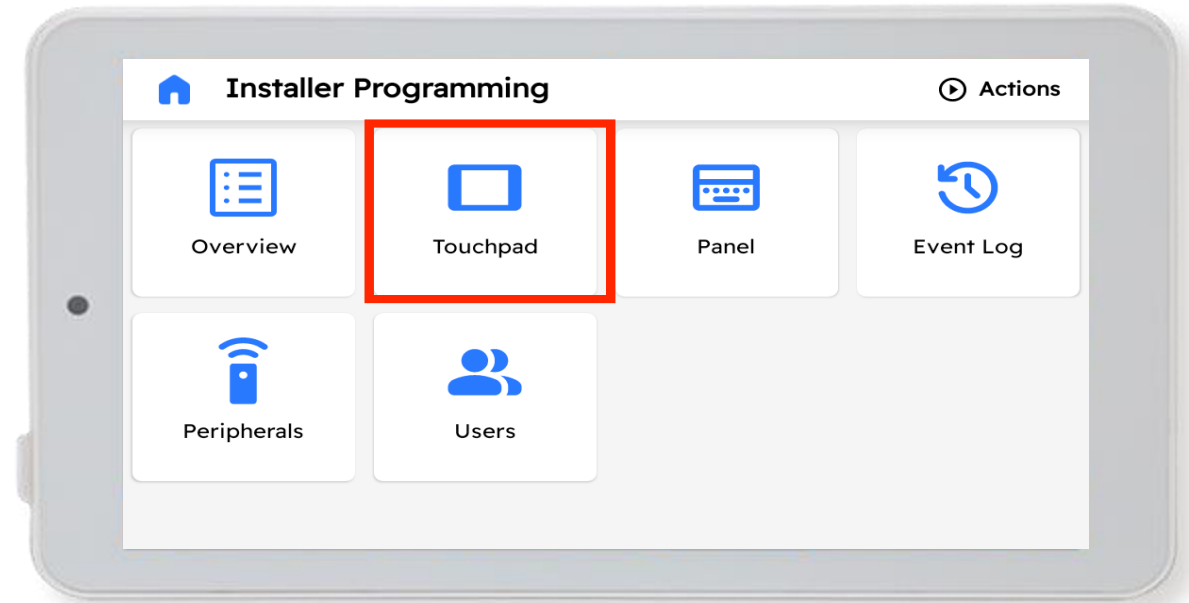
Menus include :

- General – operations available on the main screen of the Touchpad and includes Show Favorites, Commercial Touchpad settings, Dashboard screen settings and Panics.

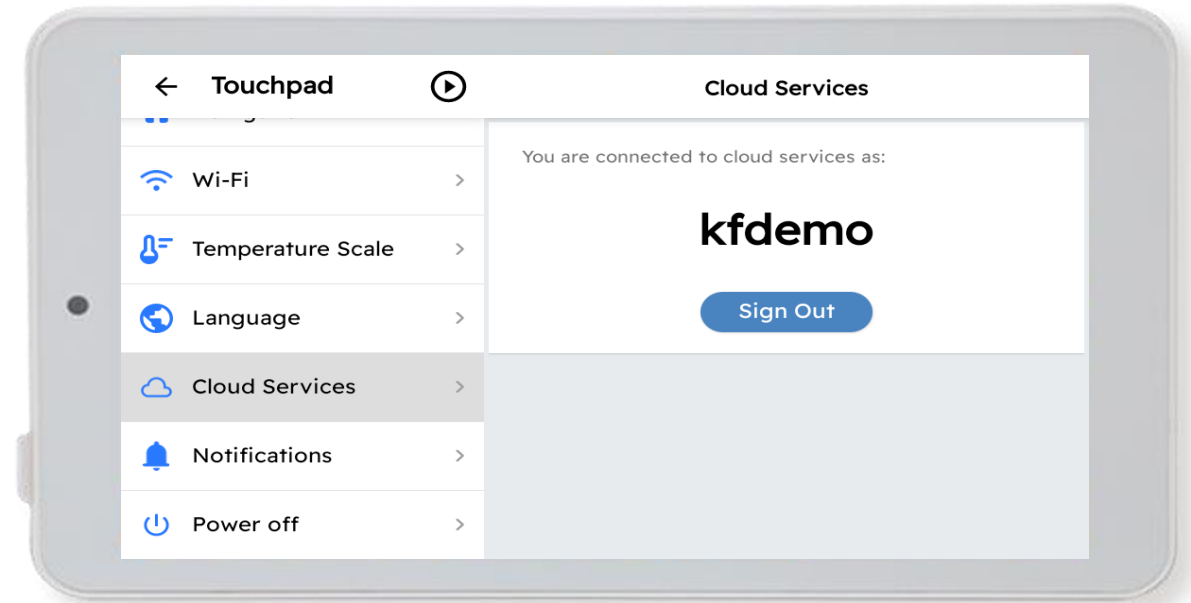- Display – Brightness, Sleep/Wake, and Clean Screen settings

Installer Mode – Touchpad Cont.

- Sound – Voice Feedback, Volume Settings, Doorbell Tone, and Quiet Hours

- Navigation – Select what menus are available from the Dashboard

- Wi-Fi – Primary Network and Update Network details

- Temperature Scale – Fahrenheit or Celsius

Installer Mode – Touchpad Cont.

- Language – Touchpad supports French, Spanish, and English

- Cloud Services* – Sign into Cloud Services with mobile app credentials for access to Video and User Management

- Notifications – Local notifications from Touchpad for specified events

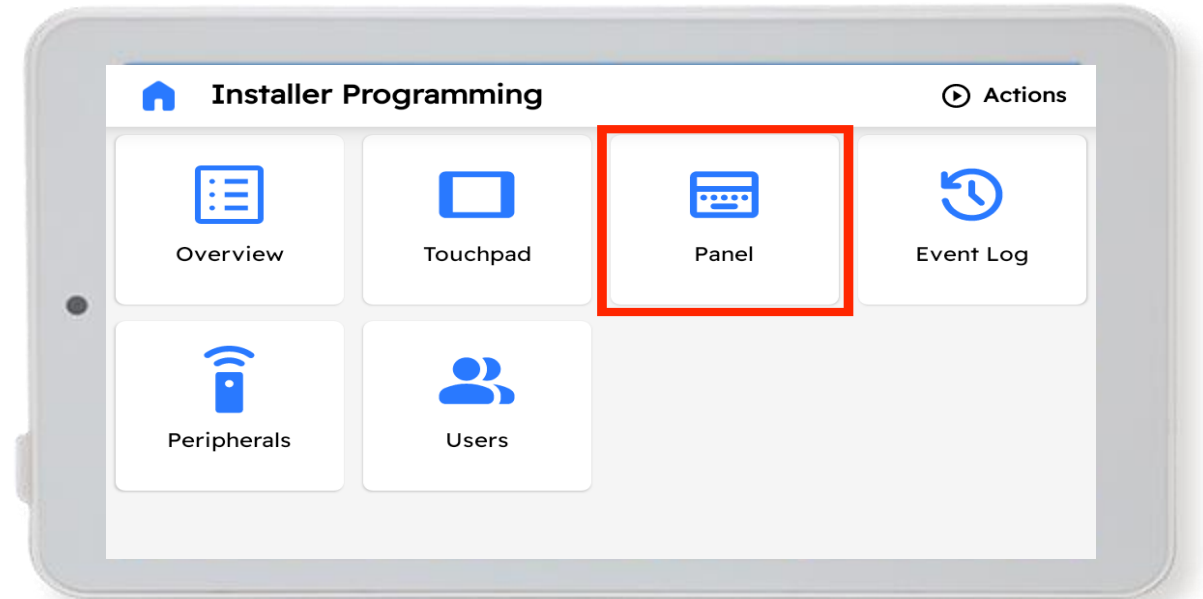- Power Off – Power off Touchpad, if connected to AC power the device will reboot

Installer Mode - Panel

Panel Settings - allows for the entire programming of a Connect-FLX system from the Touchpad.

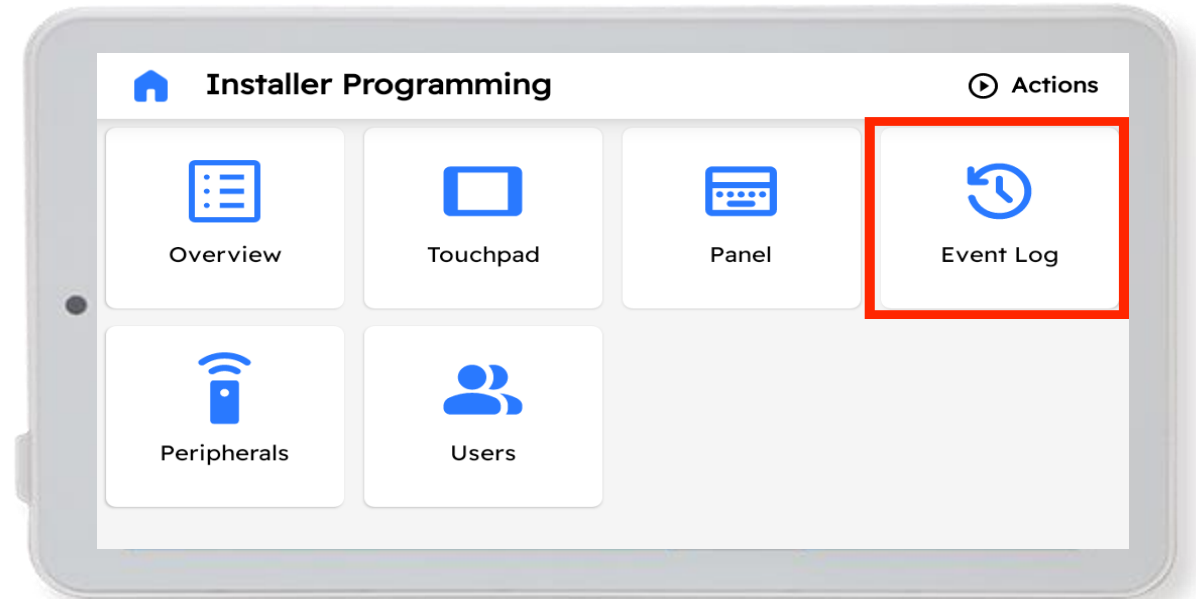- Categories are selectable on the left and open menus for additional programming changes.

Installer Mode – Event Log

Event Log - User accessible and details the events of the system in Contact ID format. Events can be filter by date using the Calendar icon.

- Events tied to notifications such as scenes, camera motion etc. can be customized under the Touchpad section
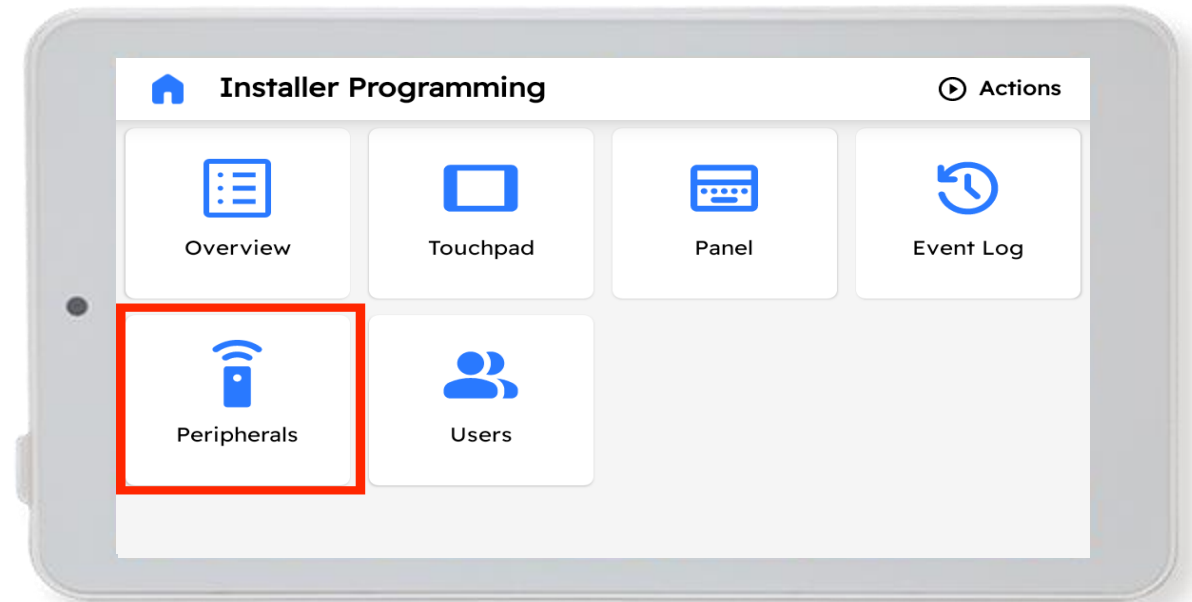
Installer Mode – Peripherals

Enroll, edit, and troubleshoot all Zones under the Peripherals Menu.

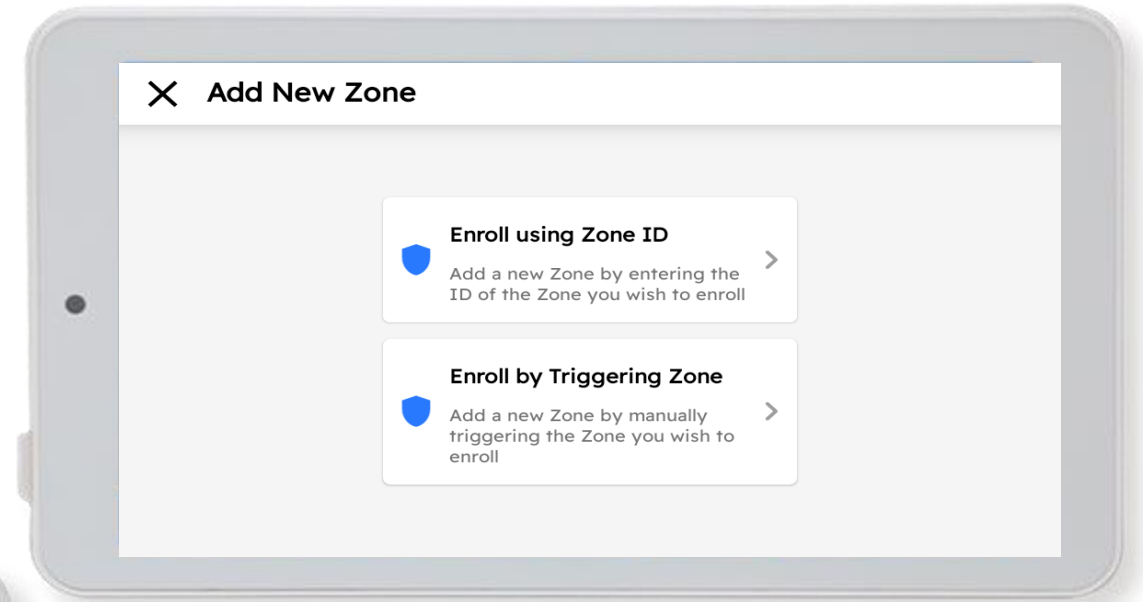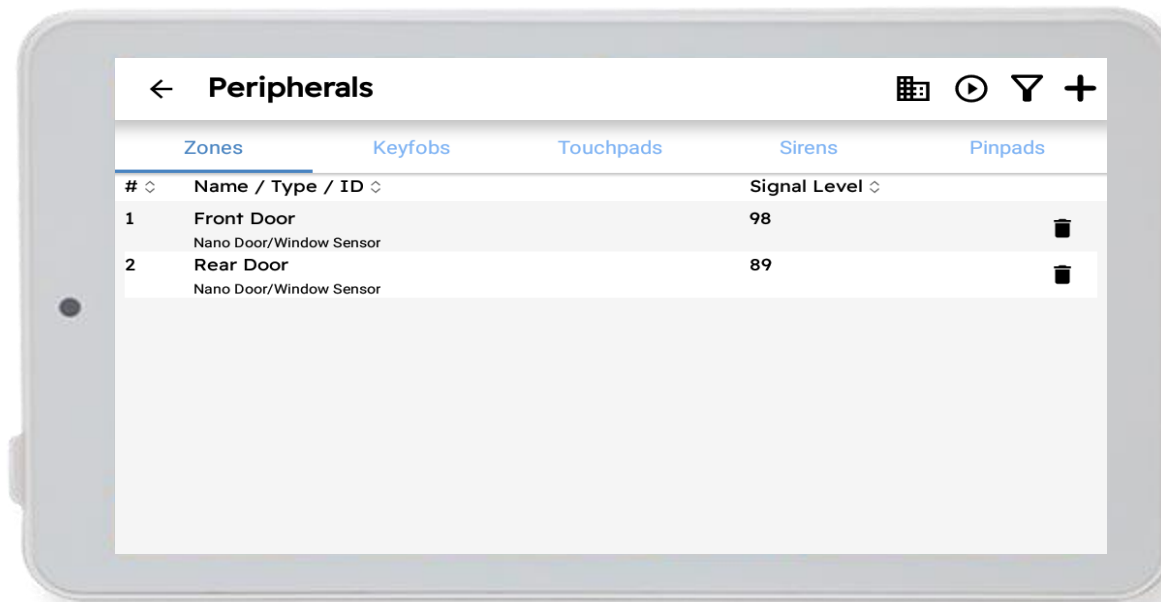- This includes Keyfobs, Touchpads, Sirens, and PINPads

Installer Mode – Peripherals
Zone Enrollment

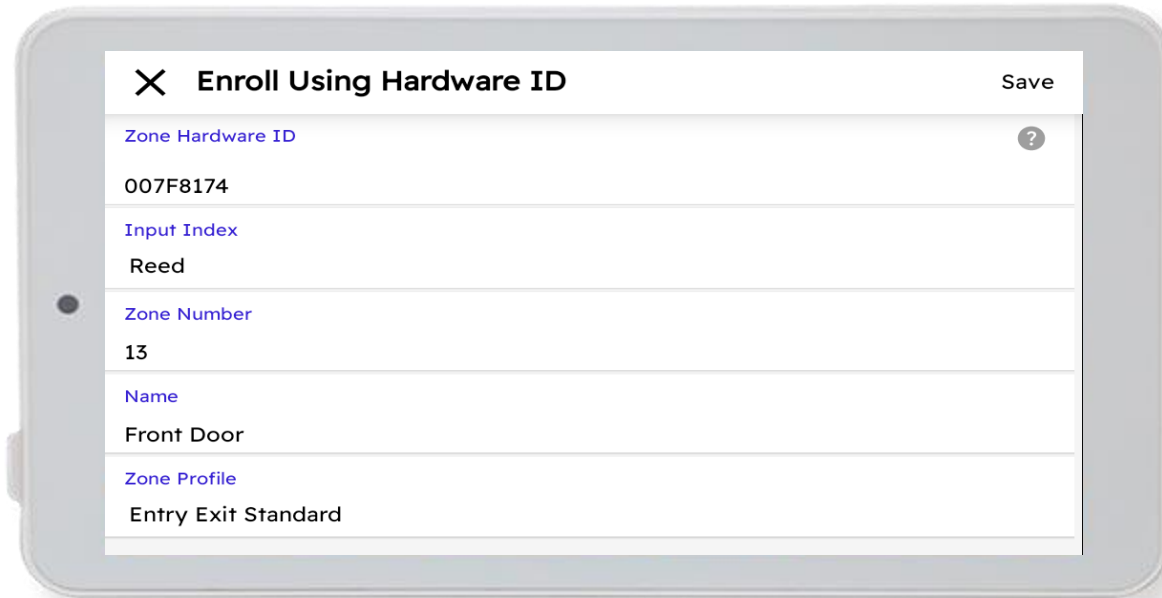Enroll Zones by Hardware ID or by wireless enrollment.

Use the "+" in the top right to begin enrollment. Enrollment options are based on the peripheral type that is selected.
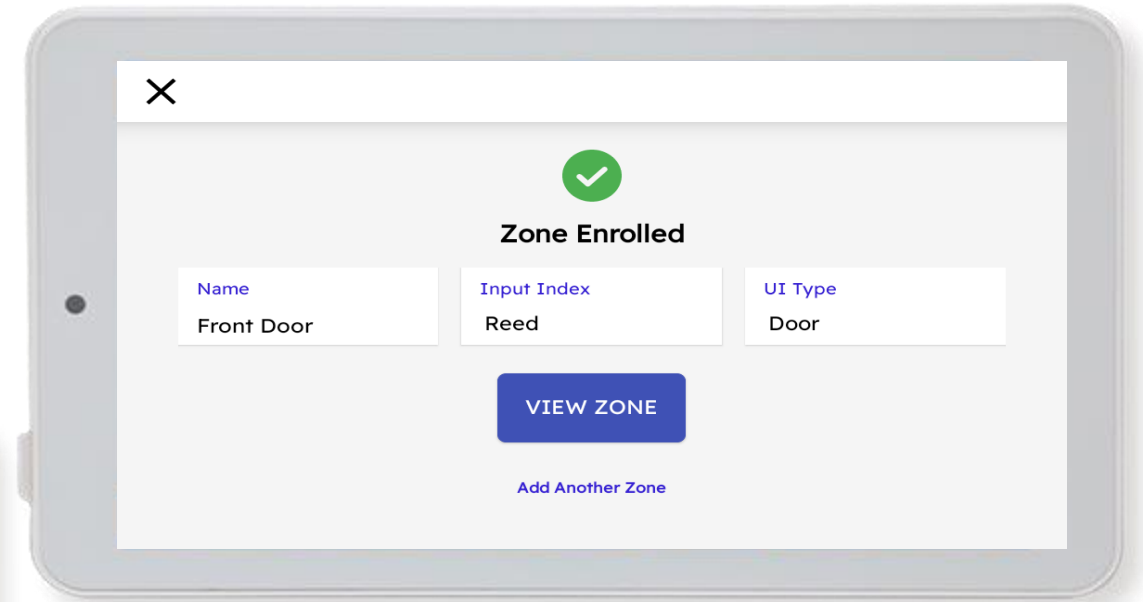
Installer Mode – Peripherals
Zone Enrollment

When a zone is enrolled successfully
Name the zone and edit any required
settings for its operation.

Installer Mode – Peripherals
Zone Options

- Zone Status – Sensor specific trouble status

- Zone Details – Sensor specific details and configuration

- Option – Sensor behavior types including delays, supervision, UI type, Follower Zone, Chime options and more

- Active Arming Levels – Zone will cause alarm if violated during the selected arming levels
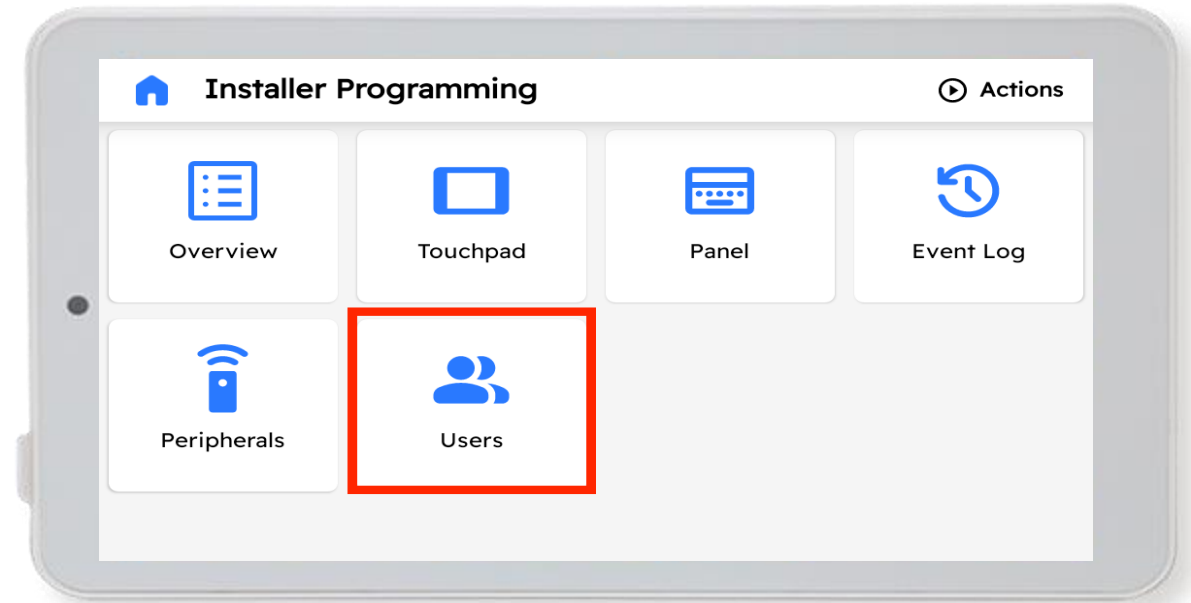
Installer Mode – Users

Users can be created & managed while under a permitted panel user or Installer.

Attach a PIN only user from AlulaConnect or in the Alula Security app to create Interactive Users.

Installer Mode – Users

Complete the entirety of the form to add a new Pin Only User. This provides a Display Name (for event log and notifications) and a PIN for arming/disarming of the panel.

Users may have additional permissions to the system adjusted in this menu.
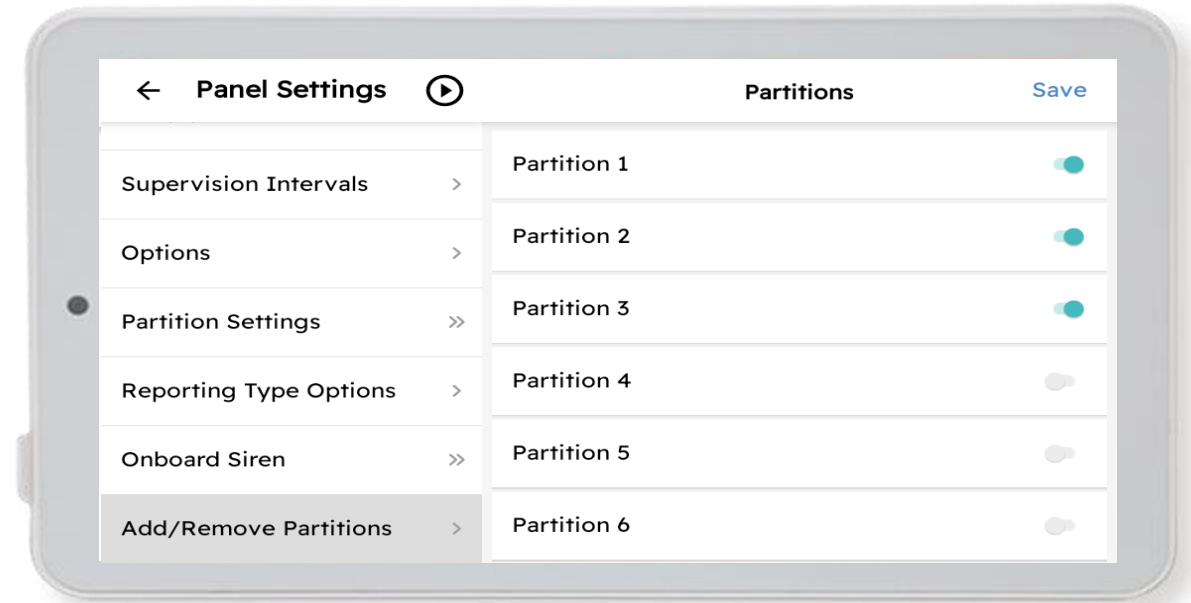
Installer Mode – Partitions

Up to 8 Partitions can be enabled in Panel Settings. Assign Zones, Users, Touchpads, and other peripherals to the desired Partition. Touchpads may be configured to control multiple Partitions.
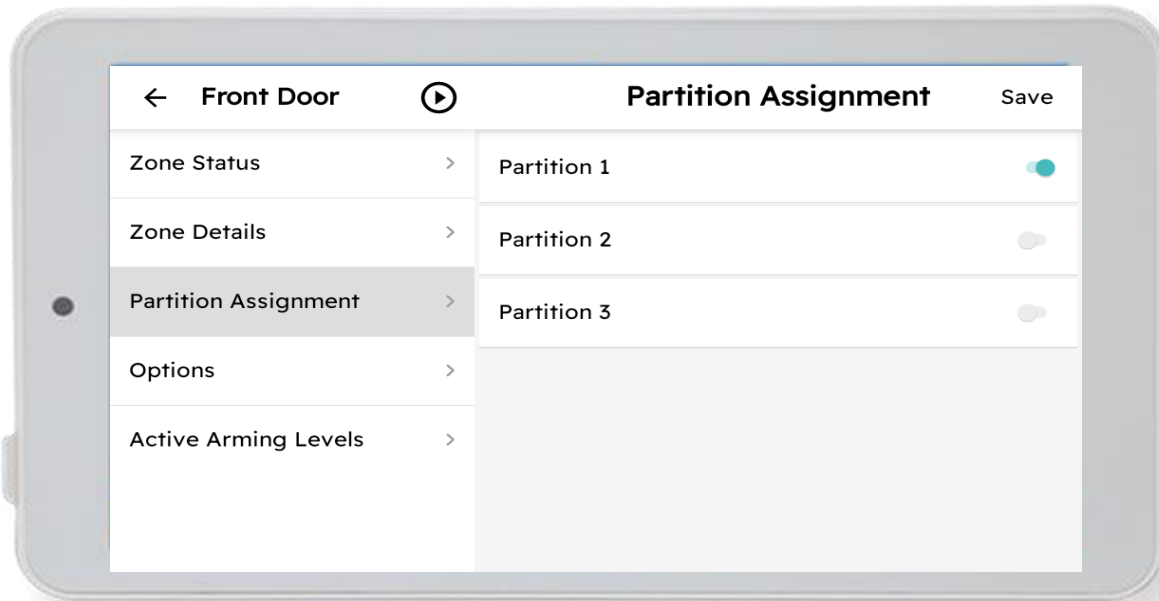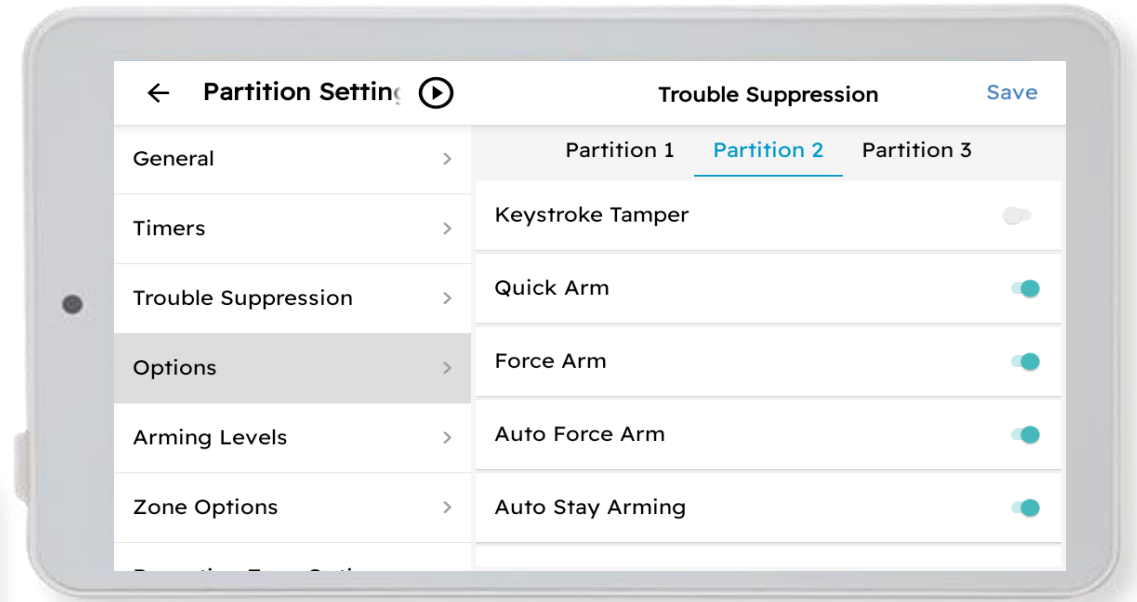
Dependent Partition – Can never be at a higher Arming Level than its Primary Partition and will Disarm when all Primary Partitions are also disarmed.

Commerical Mode – When enabled, a PIN is required to wake up the Touchpad screen. Access is required to show the appropriate Partitions available for the User. A Lock option will appear in the upper right to close the screen.

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Installer Mode – Partitions

- Panel Settings are divided in Partitions to customize each Partitions as needed

- Assign Zones to Partitions in Zone Editing. Zones can only be in a single Partitions.

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